

LONDON PROACTIVE Equal Opportunities and Diversity Policy

Policy

LONDON PROACTIVE welcomes students and staff from all backgrounds and communities, and you will be treated fairly and with dignity and respect while you are here. We recognise individual needs, situations and goals and will work with you towards removing barriers to what you can do and aspire to be. We have zero tolerance of discrimination, harassment or bullying of any kind. This includes on the grounds of race, gender, sexuality, age, ability, learning difficulty, mental health, religion or belief on any grounds including association. We promote a working environment in which diversity is recognised, valued and encouraged. We acknowledge the multi-cultural and diverse nature of the UK workforce and society in general. We are committed to Principles of fairness and mutual respect where everyone accepts the concept of individual responsibility. These Principles are embedded into LONDON PROACTIVE's selection, recruitment, programme delivery, assessment and quality management/assurance. We recognise that discrimination in the workplace/provision of training in any form is unacceptable and, in most cases, unlawful. We view any breach seriously. We will investigate and potentially take appropriate action where necessary when LONDON PROACTIVE's procedures are not followed by staff members or our learners.

Definitions and Protected Characteristics

No learner, or anyone our organisation deals with, receives less favourable treatment because of their protected characteristics. The protected characteristics are: -

- Age
- Disability
- Gender Reassignment
- Marriage and Civil Partnership
- Pregnancy and Maternity
- Race (including colour, nationality, ethnic or national origin)
- Religion or Belief
- Sex
- Sexual Orientation

LONDON PROACTIVE's Stance

We do not want anything to stand in your way so we will provide a wide range of support to those who need it. This may include additional arrangements for example, if you have Dyslexia or other learning needs or have a sight impairment or another physical disability. The support you need to make progress will be provided without question; this is your entitlement.

In adhering with this stance LONDON PROACTIVE ensures equality of treatment for all by aiming to:

- raise awareness of equality and diversity by treating all individuals fairly, with dignity and respecting different styles, skills and cultures.

- uphold our zero-tolerance policy to ensure that you are never discriminated against or receive less favourable treatment because of a protective characteristic.
- take steps to resolve personal conflict as early, amicably and fairly as possible by acknowledging any issues that could be defined as discrimination, victimisation or harassment with an appropriately sensitive and prompt investigation.
- comply with Active IQ in making suitable reasonable adjustments (<https://www.activeiq.co.uk/for-centres/policies-and-procedures>) which can apply to all of the listed protected characteristics.

Your Responsibilities

Each and every one of us is a stakeholder in the success of this policy. We expect you to make a positive contribution towards maintaining an environment of equal opportunity throughout the organisation. Please make sure you observe this policy at all times. In particular, you have individual responsibility to adopt the following:

- Do not take unlawful discriminatory actions or decisions contrary to the spirit of this policy
- Do not discriminate against, harass, abuse or intimidate anyone on account of their protected characteristics
- Do not place pressure on any other learners to act in a discriminatory manner
- Resist pressure to discriminate placed on you by others and report such approaches to an appropriate member of staff
- Co-operate when we investigate, including providing evidence of conduct which may amount to discrimination
- Co-operate with any measures introduced to develop or monitor equal opportunity

Discrimination is not just treating one person less favourably than another. It can take place because: -

- someone associates with a person with a protected characteristic;
- someone is believed to possess a protected characteristic (even though they do not);

We expect you to treat, and be treated by, other learners and the people our organisation deals with considerately and with respect.

Where You Encounter Discrimination

- If you feel subject to discrimination of any kind as identified within this policy, make clear to the individual concerned that you find it unacceptable. Person-to-person discussion at an early stage may be enough to resolve your concern without involving anyone else. Alternatively, seek the help of a trusted colleague (e.g. a fellow learner or a trusted member of staff) and ask them to approach whoever has caused you offence.
- If discrimination continues, or you consider an instance to be particularly serious, you should consider who to highlight the issue with. For the majority of cases this will likely to be your tutor or assessor. However, we appreciate that this staff member

may be implicated in your concern and therefore when this happens they should approach the designated internal verifier or the Principal.

- The staff member approached will carry out a suitable documented investigation or where more appropriate will refer the issue to an appropriate individual responsible for this area within the company.
- The result of the investigation into alleged discrimination will be communicated to you with information including the action taken and outcome highlighted if applicable or appropriate.
- If you feel dissatisfied about the outcome of the investigation and you want to appeal then you will need to contact Nina Fistic, Principal at nina.fistic@londonproactive.co.uk within five working days of receiving the outcome, who will review these concerns in line with the LONDON PROACTIVE complaints procedure.

Thank you for your contribution and commitment to making our policy work.